BSIS 496 Assignment
Guidelines for Systems Implementation Assignment

In this assignment, you are required you to read a case study and write and submit an analysis of the case based on your understanding of the issues and possible strategies that you have identified for problem resolution.

You must submit a **1000 to 1500 word** written report in as **Microsoft Word** file by the deadline specified in Blackboard.

The case will be graded based on the Integrated Systems Implementation Rubric, available on BBL.

The Case Study Information

Please read the **"*Delivering Business Value with IT at Hefty Hardware*"** Mini Case from the textbook, and answer the following questions:

1) Overall, how effective is the partnership between IT and the business at Hefty Hardware? Identify the shortcomings of both IT and the business.

2) Develop a plan for how IT and the business can work collaboratively to deliver the Savvy Store program successfully.

3) Implement the plan using Balanced Score Card (BSC) framework. To do this:
   a) Define the goal(s) associated with the plan from each of the BSC perspectives.
   b) Recommend the measure(s) for each goal.

   (Hint: You can find an example in the article, titled *"The Balanced Scorecard: Measures That Drive Performance,"* under additional resources for Chapter 3. Please do not limit yourself to the format shown in the article. Please feel free to use any other format for representing your proposed BSC that you would find appropriate for your answer.)

4) The CEO of the company is considering a significant expansion of the global presence of the company. As a business consultant of the CEO,
   a) What do you think are the challenges that an organization faces in a global business environment? (Please explain)
   b) How can IT and supply chain functions facilitate the global expansion of the company?
   c) From each of the BSC perspectives, please discuss the considerations and challenges associated with the global expansion of an organization.