



Account Number	8499 10 028 0664433
Billing Date	11/28/16
Unpaid Balance	\$77.56 - Due Now
New Charges	\$79.45 - Due 12/21/16
Total Amount Due	\$157.01

Page 1 of 8

Contact us: @ www.xfinity.com ☎ 1-800-XFINITY (1-800-934-6489)

Mariam Kanneh

For service at:
4410 TOWNSHIP LINE RD
APT A3C
DREXEL HILL PA 19026-4129

News from Comcast

Our office has not received payment for your unpaid balance as of this billing. If payment has been made, thank you. If you have not made a payment, you must remit immediately in order to avoid late charges. If you would like an updated account balance, please call the Customer Service phone number.


For quick and convenient ways to manage your account, view and pay your bill, please visit www.xfinity.com/myaccount

Moving? Call 1-855-MOV-EDGE or visit <http://www.xfinity.com/moversedge> today! The XFINITY Movers Edge program makes it easy to stay connected to your TV, Internet and Voice service.

Monthly Statement Summary

Previous Balance	217.56
Payment - 10/29/16 - Thank You	-140.00
Unpaid Balance - Due Now	77.56
New Charges - Due By 12/21/16	79.45
<i>See below for more information</i>	
Total Amount Due	\$157.01

New Charges Summary

 XFINITY Internet	69.95
Other Charges & Credits	9.50
Total New Charges	\$79.45



Thank you for being a valued Comcast customer!

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.



If undeliverable, please return to:
4008 N DUPONT HWY, NEW CASTLE, DE 19720-6320
8499 1000 NO RP 28 11292016 YNNNNYNN 01 000217 0002

MARIAM KANNEH
APT A3C
4410 TOWNSHIP LINE RD
DREXEL HILL, PA 19026-4129

Account Number	8499 10 028 0664433
Payment Due By	Due Now
Total Amount Due	\$157.01
Amount Enclosed	\$



COMCAST
PO BOX 3001
SOUTHEASTERN PA 19398-3001



849910028066443300157016



Service Details

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XFINITY Internet

Blast! Internet	12/06 - 01/05	82.95
Service Discount		-13.00
Total XFINITY Internet		\$69.95



Other Charges & Credits

Late Fee	11/28	9.50
Total Other Charges & Credits		\$9.50

Important Account Information

Please call us if you have any questions regarding the charges billed to your account. You have 120 days from the date of this bill to dispute any charges included on this bill. Local Franchise Authority: PA1703 Colwyn Borough, 610-461-2000; 221 Spruce St., Colwyn, PA 19023; PA1702 Sharon Hill Borough, 610-586-8200; 250 Sharon Ave., Sharon Hill, PA 19079; PA1720 Folcroft Borough, 610-522-1305; 1555 Elmwood Ave., Folcroft, PA 19032; PA1246 Upper Darby Township, 610-352-4100; 100 Garrett Rd., Upper Darby, PA 19082.



Your nearest XFINITY Store: Quarry Center,
 116 West Township Line Rd. 500, Havertown, PA 19083,
 M-Sat 9am-7pm, Sun 12pm-4pm.
 Report Service Issues 24 hours a day, 7 days a week.
 Sales & Billing available daily 7am-10pm.

Hearing/Speech Impaired call 711



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IMPORTANT PRICE CHANGE INFORMATION FOR DELAWARE COUNTY AND MONTGOMERY COUNTY

Dear XFINITY Customer,

November 2016

We're committed to delivering the entertainment and services you rely on today – and the new experiences you'll love down the road.

As we continue to make improvements to our products and services, and as programmers charge more to carry their networks, our cost of doing business increases. As a result, prices for certain services and fees will be going up.

Fortunately, we've been able to identify some charges to be reduced or eliminated. We've simplified charges for In-Home Service Visits. You'll get everything you need – including installation, activation, relocation of additional outlets, in-home service charges and more – all for a flat rate*.

While some prices may have increased, we're always investing in technology to drive innovation. We're working hard to bring you great value every day and exciting new developments in the near future, including:

- Fastest, most reliable in-home WiFi
- Fastest Internet in America according to Speedtest.net
- More than 14 million hot spots nationwide
- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save you time and adapt to your schedule
- And soon, access to Netflix content on XFINITY X1

We're excited to bring you even more, and we can't wait for you to see what 2017 has in store for the future of awesome.

Thank you for choosing to be our customer.

Sincerely,

Jim Samaha
Regional Senior Vice President
Freedom Region

For more information about all the taxes, fees, and surcharges on your bill, go to www.xfinity.com/pricechanges.

*Does not apply to XFINITY Home. Prices do not include taxes and fees.





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IMPORTANT PRICE CHANGE INFORMATION FOR DELAWARE COUNTY AND MONTGOMERY COUNTY

Double Play Packages

	Current Price	New Price Eff. 12/20/16
Performance Extra (not available for new subscription)	\$67.95	\$72.95
Blast Extra (not available for new subscription)	\$80.95	\$85.95
Blast Plus (not available for new subscription)	\$90.95	\$95.95
Blast Plus with HBO (not available for new subscription)	\$97.95	\$102.95
Internet Plus	\$77.95	\$82.95
Internet Pro Plus with HBO®	\$84.95	\$89.95
Internet Pro Plus with Showtime®	\$81.95	\$86.95
Preferred XF Double Play	\$144.95	\$149.85
Premier XF Double Play	\$182.99	\$187.99
XFINITY 2300 Latino	\$106.90	\$111.90
XFINITY 2450 Latino	\$126.90	\$131.90
XFINITY 2600 Latino	\$162.80	\$167.80
Internet Plus Latino	\$77.95	\$82.95

XFINITY® Internet

	Current Price	New Price Eff. 12/20/16
Performance		
XFINITY Internet Service Only	\$69.95	\$74.95
with XFINITY TV or Voice Service	\$56.95	\$61.95
Performance Pro		
XFINITY Internet Service Only	\$79.95	\$84.95
with XFINITY TV or Voice Service	\$66.95	\$71.95
Blast!		
XFINITY Internet Service Only	\$82.95	\$87.95
with XFINITY TV or Voice Service	\$69.95	\$74.95

Gigabit Pro Upgrade charge will decrease by \$5.00 as of 12/20/16.

XFINITY® TV

	Current Price	New Price Eff. 12/20/16
BASIC SERVICES		
Limited Basic		
Delaware County (excluding Radnor)	\$13.95	\$14.50
Broadcast TV Fee	\$5.00	\$7.00
Expanded Basic		
Delaware County (excluding Radnor)	\$56.00	\$55.45
Family Tier		
Delaware County (excluding Radnor)	\$31.58	\$32.13
Playboy®	\$21.95	\$15.00
Digital Adapter Outlet (per outlet)	\$3.99	\$5.99
with Digital Economy	\$3.99	\$5.99
with Family Tier	\$3.99	\$5.99
with XFINITY TV Latino	\$3.99	\$5.99
ART (Arabic)	\$12.99	\$9.99
GMA Pinoy TV & GMA Life TV (Filipino)	\$16.99	\$14.99
SET Asia (Sony) & STAR India PLUS (South Asian)	\$24.99	\$14.99
Reactivation of XFINITY TV	\$3.50	\$6.00
Regional Sports Fee	\$3.00	\$5.00





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Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



DELAWARE COUNTY AND MONTGOMERY COUNTY

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³⁵	\$39.95
For SurePrice add³⁷	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY [®] Voice Unlimited	\$148.49
SurePrice³	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY [®] Voice Unlimited	\$161.49
SurePrice³	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY [®] Voice Unlimited	\$171.49
SurePrice³	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime, Starz, and TMC for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$188.49
SurePrice³	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier and DVR Service or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$216.49
SurePrice³	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Sports Entertainment Package and AnyRoom [®] DVR Service or DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast! Internet, Wireless Gateway and XFINITY [®] Voice Unlimited	\$246.49
SurePrice³	\$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino

Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY [®] Voice Unlimited and Carefree Minutes [®] Latin America 300.	\$135.99
SurePrice³	\$124.99

XFINITY 3450 Latino

Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY [®] Voice Unlimited and Carefree Minutes [®] Latin America 300.	\$143.49
SurePrice³	\$134.99

XFINITY 3600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY [®] Voice Unlimited and Carefree Minutes [®] Latin America 300.	\$161.49
SurePrice³	\$144.99

XFINITY 3650 Latino

Includes Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY [®] Voice Unlimited and Carefree Minutes [®] Latin America 300.	\$171.49
SurePrice³	\$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF ³⁴	HD Complete XF ³⁴
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
XFINITY TV Latino	\$17.95	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	N/A
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional outlets
with DVR Service	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95
with AnyRoom [®] DVR Service ¹²	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95	\$19.95
with AnyRoom [®] DVR Service (client outlet)	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional outlets
with CableCARD ¹³	\$7.45	\$7.45	\$7.45	\$7.45	\$7.45	\$7.45	Included for three additional outlets
HD Technology Fee ⁴	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Gigabit Pro Speed Upgrade w/ Blast ^{21,32}	\$299.95	\$225.00	\$225.00	\$225.00	\$225.00	\$225.00	\$225.00
Gigabit Pro Speed Upgrade w/ Performance Pro ^{21,32}	\$299.95	\$238.00	\$238.00	\$238.00	\$238.00	\$238.00	\$238.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Delco-Montco_UR





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DOUBLE PLAY PACKAGES

Internet Plus Includes Limited Basic, HBO®, Streampix®, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice³	\$64.99
Internet Pro Plus with HBO® Includes Digital Economy, HBO® and Streampix® for primary outlet and Performance Pro Internet	\$89.95
SurePrice³	\$74.99
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime® and Streampix® for primary outlet and Performance Pro Internet	\$86.95
SurePrice³	\$74.99
Preferred XF Double Play Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice³	\$109.99
Premier XF Double Play Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice³	\$139.99
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary outlet and Performance Internet	\$111.90
SurePrice³	\$99.99
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary outlet and Performance Internet	\$131.90
SurePrice³	\$109.99
XFINITY 2600 Latino Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice³	\$119.99
Internet Plus Latino Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice³	\$64.99

XFINITY TV¹

BASIC SERVICES

Limited Basic	
Delaware County (excluding Radnor)	\$14.50
Delaware County (Radnor only)	\$12.50
Montgomery County	\$20.95
Broadcast TV Fee	\$7.00
Expanded Basic⁴ Includes standard definition digital converter and remote for primary outlet	
Delaware County (excluding Radnor)	\$55.45
Delaware County (Radnor only)	\$57.45
Montgomery County	\$49.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice®	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Family Tier⁹ Includes Limited Basic and additional channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, PBS Kids Sprout, National Geographic Channel and The Weather Channel	
Delaware County (excluding Radnor)	\$32.13
Delaware County (Radnor only)	\$30.13
Montgomery County	\$38.58
Digital Starter Includes Limited Basic, Expanded Basic, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95
Digital Preferred Includes Digital Starter, additional digital channels, Encore®, access to Pay-Per-View and On Demand programming and Music Choice®	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$99.90
Digital Preferred with HBO® Includes Digital Preferred for primary outlet and HBO®	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$111.90
Digital Preferred with HBO® and One Premium Includes Digital Preferred for primary outlet, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$114.90
Digital Preferred Plus Includes Digital Preferred, HBO®, Showtime® and Starz®	\$126.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and TMC®	\$141.85
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$30.95
XFINITY TV 200 Latino Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®⁶	\$15.00
Showtime®⁶	\$12.00
Starz®⁶	\$12.00
Cinemax®⁶	\$12.00
The Movie Channel®⁶	\$12.00
Playboy®⁶	\$15.00
Digital Preferred Tier⁷ Includes over 60 channels including Nat Geo Wild, Teen Nick, and The Cooking Channel	\$17.95
XFINITY TV Latino® Includes over 50 channels of Spanish language programming	\$17.95
Sports Entertainment Package⁷ Includes 14 additional channels including CMT, CBS Sports Network, FCS Atlantic, FCS Central, Crime & Investigations, Military History Channel and NFL RedZone	\$9.95
HD Technology Fee⁸	\$9.95
DVR Service⁹	\$10.00
AnyRoom® DVR Service¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95
with DVR Service	\$19.95
with AnyRoom® DVR Service ¹²	\$19.95
with AnyRoom® DVR Service (client outlet)	\$9.95
with CableCARD ¹³	\$7.45
Digital Adapter Additional Outlet Service¹⁴	\$5.99
with Digital Economy ¹⁵	\$5.99
with Family Tier ¹⁶	\$5.99
with XFINITY TV Latino ¹⁷	\$5.99



INTERNATIONAL SELECTIONS⁶

ART (Arabic)	\$9.99
DW (German)	\$9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$9.99
Mediaset (Italian)	\$8.99
Italian Pack (Italian) Includes Rai Italia and Mediaset	\$14.99
TV5 Monde (French)	\$9.99
SBTN (Vietnamese)	\$14.99
Dragon Pack (Chinese/Mandarin) Includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info News, Phoenix North America and ET-Super	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$6.99
TFC & GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV & GMA Life TV (Filipino)	\$14.99
Filipino Elite Pack (Filipino) Includes GMA Pinoy TV, GMA Life TV and TFC	\$22.99
Channel One Russia (Russian)	\$14.99
RTN (Russian)	\$14.99
TV1000 Russian Kino (Russian)	\$9.99
Channel One Russia & RTN (Russian)	\$21.99
Russian 3 Pack (Russian) Includes Channel One Russia, RTN and TV1000 Russian Kino	\$22.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
STAR India PLUS (South Asian)	\$11.99
SET Asia (Sony) (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET Asia (Sony) & STAR India PLUS (South Asian)	\$14.99
Zee TV & STAR India PLUS (South Asian)	\$24.99
STAR 4 Pack Includes ABP News, STAR India PLUS, Life OK and STAR India GOLD	\$24.99
Desi Pack Includes Willow Plus, SET Asia (Sony), Zee TV and STAR India PLUS	\$29.99
Desi 3 Pack Includes SET Asia (Sony), Zee TV and TV Asia	\$29.99
Desi 4 Pack Includes SET Asia (Sony), Zee TV, STAR India PLUS and Life OK	\$32.99
Desi 5 Pack Includes Willow Plus, SET Asia (Sony), Zee TV, TV Asia, and STAR India PLUS	\$32.99
Desi Mega and Willow Pack Includes SET Asia (Sony), Zee TV, TV Asia, STAR India PLUS, ABP News, Life OK, STAR India GOLD and Willow Plus	\$42.99
SIC (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99
TV Polonia (Polish)	\$19.99



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PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁸

Eros Now SVOD	\$12.99
Eros Now w/ South Asian Premium Network	\$9.99
here! TV On Demand	\$7.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Grokker Yoga Fitness On Demand	\$6.99
Filipino On Demand	\$7.99
Filipino On Demand w/ a Filipino international selection	\$5.99
The Jewish Channel On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Lifetime Movie Club On Demand ¹⁹	\$3.99
Vivid On Demand Subscription ¹⁹	\$19.99
Hustler On Demand Subscription ¹⁹	\$19.99
TEN On Demand Subscription ¹⁹	\$19.99
Wicked On Demand ¹⁹	\$19.99
Girlfriends Films On Demand ¹⁹	\$19.99
Too Much for TV On Demand	\$14.99
Pay-Per-View and On Demand Movies and Events ²⁰ (per title or event)	Prices Vary
Streampix ²¹	\$4.99

SPORTS PACKAGES¹⁸

MLB Extra Innings, MLS Direct Kick, NHL Center Ice, NBA League Pass	Call 1-800-XFINITY for pricing
--	--------------------------------

XFINITY TV EQUIPMENT

Analog Converter	\$0.00
Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$2.00
Digital Adapter and Remote Control (Limited Basic Only — Primary Outlet)	\$0.00
Digital Adapter and Remote Control (Limited Basic Only — 1st and 2nd Additional Outlets)	\$0.00
Digital Adapter and Remote Control (Limited Basic Only — 3rd Additional Outlet and above)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.80

INSTALLATION FEES²²

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Professional Installation ^{23,25}	\$79.99	N/A
In-Home Service Visit ³⁸	NA	\$40.00
Hourly Service Charge ²³ (Custom Installation)	\$35.20	\$35.20

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE, PER SERVICE UNLESS NOTED)	
Reactivation of XFINITY TV	\$6.00
Reactivation of XFINITY Internet	\$6.00
Reactivation of XFINITY Voice	\$6.00

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

In-Home Service Visit ³⁸	\$40.00
Service Protection Plan ²⁴ (per month) Inside home wiring protection for XFINITY TV, XFINITY Internet and XFINITY Voice services	\$5.95
Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²⁵ (per month)	\$5.00
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$25.00
Late Fee	\$9.50
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²⁶ (per piece)	Replacement Cost
Signal Amplifier	\$35.00
Self Install Kit ²⁷	\$15.00
Self Install Kit Shipping and Handling	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Remote Shipping and Handling	\$5.95

XFINITY® VOICE^{1, 28}

XFINITY Voice—Unlimited™	\$44.95
With TV and Internet Service	\$39.95
XFINITY Voice—Local with More®	\$34.95
With TV or Internet Service	\$24.95

CAREFREE MINUTES® INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES

(PER MONTH UNLESS OTHERWISE INDICATED)	
Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
Unreturned or Damaged Equipment Fees ²⁶ (per piece)/(per occurrence)	Replacement Cost

XFINITY® INTERNET^{1, 29}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter ³⁰	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast! ⁶	\$87.95	\$74.95
Gigabit Pro ^{31,32}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router ³³		\$19.95
Comcast-Certified Home Networking Device (one-time charge)		\$179.99
Additional IP Address (each additional, up to 3 additional)		\$6.95
Home Network Card (each, one-time charge)		\$30.00
Wireless-N Card (802.11n) (each, one-time charge)		\$59.99
Wireless-N USB Adapter (802.11n) (each, one-time charge)		\$69.00
Home Plug Adapter (pair, one-time charge)		\$55.00
Voice/Data Modem DOCSIS 3.0 Kit (for purchase, one-time charge)		\$99.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (Additional Device, per occurrence)		\$29.95
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Gigabit Pro Professional Internet Installation (per occurrence)		\$500.00
Unreturned or Damaged Equipment Fees ²⁶ (per piece, per occurrence)		Replacement Cost



8499 1000 NO RP 28 11292016 YNNNNYNN 01 000217 0002

Account Number	8499 10 028 0664433
Billing Date	11/28/16
Unpaid Balance	\$77.56 - Due Now
New Charges	\$79.45 - Due 12/21/16
Total Amount Due	\$157.01
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- ¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2016 Comcast. All rights reserved.
- ² Requires a Voice/Data Modem, except for the HD Complete Triple Play.
- ³ SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquette Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime®, Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 months promotional package.
- ⁴ Requires Limited Basic.
- ⁵ Requires digital converter and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- ⁶ Requires digital converter or CableCARD and Limited Basic.
- ⁷ Requires subscription of Digital Starter or XFINITY TV 450 Latino.
- ⁸ Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- ⁹ Not available to customers with Limited Basic only. Requires HD Technology Fee. Digital Additional Outlet service required for DVR Service on additional outlets.
- ¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- ¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- ¹² Non-client includes Digital Additional Outlet Service charge.
- ¹³ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- ¹⁴ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only.
- ¹⁵ Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ¹⁶ Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ¹⁷ Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ¹⁸ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- ¹⁹ One month minimum purchase required. Not available in all areas.
- ²⁰ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- ²¹ Requires digital converter and Limited Basic to receive Streampix™ on television. Streampix™ included with the following tiers of service: Blast Plus, Internet Plus, HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, and HD Complete XF Triple Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY™ TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://customer.xfinity.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.

- ²² Does not include installation charges for Gigabit Pro Internet Service, XFINITY Home Security, Wireless Networking, XFINITY Internet or XFINITY Voice activation fees.
- ²³ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installation in extensive drop ceilings, basements or crawl spaces.
- ²⁴ See <http://www.comcast.com/spp> for information on Service Protection Plan.
- ²⁵ Applies to XFINITY TV Digital Starter and above and XFINITY TV 450 Latino.
- ²⁶ Please contact 1-800-XFINITY for questions regarding equipment replacement charges.
- ²⁷ Does not apply to CableCARD Self Install Kit.
- ²⁸ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <https://www.xfinity.com/corporate/about/phonetermsofservice/phonetermsofservice.html>.
- ²⁹ Voice/Data modem required. For more information regarding XFINITY Internet go to <https://www.xfinity.com/internet-service.html>.
- ³⁰ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- ³¹ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- ³² Not available in all areas. May require installation and non-refundable installation charge.
- ³³ Requires Gigabit Pro.
- ³⁴ AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- ³⁵ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY Home or XFINITY Gigabit Pro Internet.
- ³⁶ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home-security.html.
- ³⁷ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- ³⁸ Applies to installation, relocation and activation of additional outlets as well as upgrade/downgrades of service after installation of service and in-home visits not covered under Service Protection Plan. Does not cover installation or in-home visits for XFINITY Home.



XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190; LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, Baltimore County: RK9552, Howard County: ERO0990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945, All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818; **UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

MS: 15018010

Valid 5/18/2016. See <http://www.xfinity.com/home-security.html> for current list.