

Figure 8.3 Instructional Modes and Their Uses and Alternatives		
Instructional Categories and Modes*	Uses	Alternative Modes
Wayfinding		
Signage (A)	<ul style="list-style-type: none"> • Service point locations • Library layout • Self-help 	<ul style="list-style-type: none"> • Kiosks • Maps • Tours
Kiosks (A)	<ul style="list-style-type: none"> • Service point locations • Library layout • Self-help 	<ul style="list-style-type: none"> • Signage • Maps • Tours
Maps (A) and site maps (A)	<ul style="list-style-type: none"> • Building and service locations • Library layout • Web site layout • Self-help 	<ul style="list-style-type: none"> • Kiosks • Signage • Tours
Tours: guided (S), self-guided (A), and virtual (A)	<ul style="list-style-type: none"> • Description and location of services • Brief ILI • Self-help 	<ul style="list-style-type: none"> • Kiosks • Maps • Signage
Course related/research related		
Credit courses (A or S)	<ul style="list-style-type: none"> • Extended, in-depth study of information researching, the scholarly communication process, and various means of identifying, locating, evaluating, and using information effectively and ethically 	<ul style="list-style-type: none"> • One-shot group sessions/workshops • Online tutorials • Workbooks and exercises
One-shot group sessions/workshops (S)	<ul style="list-style-type: none"> • Reach users when they have a need to know or a desire to learn • Can decrease library anxiety 	<ul style="list-style-type: none"> • Credit courses • Online tutorials • Workbooks and exercises
Standalone or supplementary aids		
Blogs, wikis, and RSS feeds (A)	<ul style="list-style-type: none"> • Class assignments, including learner-created subject guides, easily updateable online tutorials, and a means of answering research-related questions 	<ul style="list-style-type: none"> • Discussion boards/forums
Exhibits/displays (A)	<ul style="list-style-type: none"> • Visual presentation of ILI-related topics and services—virtually or in the physical library 	<ul style="list-style-type: none"> • Signage
Flip charts/blackboards/whiteboards (A or S)	<ul style="list-style-type: none"> • Spontaneous audience interaction to engage learners or illustrate points • Useful in F2F sessions when technology fails 	<ul style="list-style-type: none"> • Overhead transparencies • Presentation slide shows
Online tutorials (A or S)	<ul style="list-style-type: none"> • Useful for remote users, 24/7, in order to provide basic ILI, along with immediate feedback • Portions can be used during synchronous instruction 	<ul style="list-style-type: none"> • Credit courses • One-shot sessions/workshops • Videos and podcasts • Workbooks • Exercises